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Workforce Management Data Aggregator

8.5.001.07

12/18/2025

8.5.001.07

Workforce Management Data Aggregator Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/04/14	Hot Fix					X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Data Aggregator now treats Stat Server events that have empty **Reason Code** strings as events without a reason code. Previously, Data Aggregator treated these empty strings as is, which prevented the mapping of empty reason codes in **Schedule States Groups > Adherence Rules**. (WFM-22137)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.001.07.