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# Workforce Management Builder

8.5.220.12

12/19/2025

# 8.5.220.12

## Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
11/08/24	Update						X

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## What's New

This release includes only resolved issues.

## Resolved Issues

This release contains the following resolved issues:

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Rebuilding single-skill schedules now functions correctly without any issues. Previously, rebuilding single-skill schedules could sometimes fail due to an internal error. (WFM-37593)

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Workforce Management Builder](#)

### Genesys Products

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.12.