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Workforce Management Builder

8.5.220.10

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Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/06/24	Update						X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM Builder now provides better support for scheduling of the multi-site activities when the MultiSiteActivitiesEnabled option is set to true.

Previously, scheduling for the multi-site activities could have produced a subpar activity coverage when only multi-site activity staffing requirements were available. (WFM-37018)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management Builder](#)

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Upgrade Notes

You must also upgrade WFM Server to 8.5.220.28 or higher for the changes implemented in this release to work properly.