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Workforce Management Builder

8.5.220.08

12/19/2025

8.5.220.08

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/01/24	Update						X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM no longer skips some agents when rescheduling activities for the existing schedules using Rebuild Intra-day functionality. (WFM-37394)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management Builder](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.08.