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# Workforce Management Builder

8.5.216.04

12/19/2025

# 8.5.216.04

## Workforce Management Builder Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|---------|---------|
| 12/26/19     | Update       |              |     |       |         | X       |

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## What's New

This release includes only resolved issues.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

## Resolved Issues

This release contains the following resolved issues:

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WFM Builder now formats dates in scheduling Warning messages based on the requesting Web browser's locale. Previously, WFM Builder used the locale setting of the server on which it was running, causing a mismatch between the Warning date formats and other dates displayed in WFM Web. (WFM-32844)

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Warning[50] messages now contain the actual names of agents and time-off items. Previously, Warning[50] messages incorrectly contained numeric IDs for these objects. (WFM-32730)

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### Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.216.04.