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# Workforce Management Builder

8.5.214.11

12/19/2025

# 8.5.214.11

## Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/09/19	Update					X

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## What's New

This release includes new features and enhancements:

- WFM Builder is now compatible with all 8.5.2 or later versions of WFM Server. (WFM-32454)

## Resolved Issues

This release contains the following resolved issues:

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The presence of unused task sequences no longer prevents WFM Builder from building schedules. Previously, WFM Builder might fail to build schedules when task sequences were present at the site but were not used by any shift at the site. (WFM-32553)

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Workforce Management Builder](#)

### Genesys Products

[List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.214.11.