GENESYS™

Workforce Management Builder

8.5.212.05

5/10/2025

8.5.212.05

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/28/18	Update	Unavailable				X

Contents

What's New

This release includes the following new features and enhancements:

> ### Important
>
> As of October 1, 2018, this release is no longer available. A critical issue was discovered during regression testing. If you've already downloaded the software, do not install it. Instead, download and install WFM Builder 8.5.212.07, which resolves the critical issue.

- WFM Builder supports the new Contract constraint **Minimum consecutive working days**, which is set in the WFM Web for Supervisors interface. For more information about Contract constraints, see *Working Days section* in the *Workforce Management Web for Supervisors Help*.

Resolved Issues

This release contains the following resolved issues:

Now, WFM evenly distributes weekends off in monthly schedules when the exact number of weekends off is specified. Previously, distribution was uneven, causing the weekend of the first week of the partial month to have a disproportionate share of days off. (WFM-30980)

WFM now correctly displays the meeting name in Warning message 1033. Previously, WFM incorrectly

displayed only the first character of the meeting name in the message. (WFM-30734)

WFM now rebuilds schedules successfully and without errors. Previously, WFM unexpectedly cancelled the schedule rebuild displaying Error [4], if the previous day's schedule included Activity Sets or Task Sequences with timesteps that did not have assigned Activities. (WFM-30393)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.212.05.