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# Workforce Management Builder

8.5.211.00

5/9/2025

8.5.211.00

## Workforce Management Builder Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|---------|---------|
| 05/25/18     | Update       |              |     |       |         | X       |

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## What's New

This release includes only resolved issues.

## Resolved Issues

This release contains the following resolved issues:

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WFM improves staffing, by decreasing overstaffing of primary activities in Activity Sets. (WFM-28870)

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Workforce Management](#)

[Genesys Products](#)

[List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.211.00.