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Workforce Management Builder

8.5.210.00

5/5/2025

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Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/22/17	General					X

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What's New

This release contains the following new features and enhancements:

- The **[Log]** keep-startup-file configuration option specifies whether WFM Builder keeps or deletes a startup segment of the log containing the initial configuration options when it reaches the value set in the **[Log]** expire configuration option.
- Support for Windows Server 2016. See the [Workforce Management](#) page in the *Genesys Supported Operating Environment Reference Guide*.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

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Resolved Issues

This release contains the following resolved issue:

Activities with minimum staffing requirements are no longer understaffed in overstaffed schedules when the **[Options] ForceHS** configuration option in the WFM Builder Application is enabled. Previously, Activities with minimum staffing requirements that were included in Activity Sets would sometimes be ignored during scheduling and become understaffed for no apparent reason. (WFM-28099)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.210.00.