GENESYS™

Workforce Management Builder

8.5.207.05

5/7/2025

8.5.207.05

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/13/17	Hot Fix					X

Contents

What's New

This release includes the following new feature and enhancement:

- WFM Builder now schedules Secondary shifts when used in Preferences, Rotating Patterns, or when Granted in the Calendar. Previously, WFM used only Primary shifts when building schedules.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.207.05.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes