

GENESYS

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Workforce Management Builder

8.5.101.02

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Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows	
04/18/16	Hot Fix					X	

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

Product Documentation

Workforce Management

Genesys Products

When rescheduling Schedule scenarios, WFM Builder now continues the process even if conflicting requirements are present in the Calendar. Previously when rescheduling these scenarios, WFM Builder stopped scheduling if conflicting

List of Release Notes

requirements outside the rescheduling date range were present (for example, mandatory rotating workdays and part-day vacation Time-Off items that were scheduled on the same day). (WFM-25596)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.02.