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Workforce Management Builder

8.5.101.01

5/9/2025

8.5.101.01

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/31/15	General					X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

WFM now generates a **Warning** message if the **Contract** work hours cannot be validated for a schedule period. Previously, if the **Contract** work hours could not be validated due to incorrect configuration of work hours, no **Warning** message appeared. (WFM-23236)

WFM Builder now consistently issues **Warning** messages when individual **Meetings** are not scheduled for some agents. Previously in this scenario, **Warnings** were issued for some agents and not others. (WFM-22966)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.01.