GENESYS™

Workforce Management Builder

8.5.003.03

5/9/2025

8.5.003.03

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/12/15	Hot Fix					X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM Builder now uses the correct **Multi-Site** staffing requirement, regardless of time zone being used by the WFM Server host. Previously, if the **[Options]** MultiSiteActivitiesEnabled configuration option was set to `true` and the WFM Server's time zone was different from the **Business Unit** and **Site** time zones in the **Schedule Scenario**, the **Multi-Site Scheduling Scenario** would sometimes schedule the staffing requirement for **Multi-Site Activities** using an incorrect time zone. (WFM-22819)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.03.