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Workforce Management Builder

8.5.003.03

5/9/2025

8.5.003.03

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/12/15	Hot Fix					X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

WFM Builder now uses the correct **Multi-Site** staffing requirement, regardless of time zone being used by the WFM Server host. Previously, if the **[Options]** MultiSiteActivitiesEnabled configuration option was set to true and the WFM Server's time zone was different from the **Business Unit** and **Site** time zones in the **Schedule Scenario**, the **Multi-Site Scheduling Scenario** would sometimes schedule the staffing requirement for **Multi-Site Activities** using an incorrect time zone. (WFM-22819)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.03.