GENESYS™

Workspace Desktop Edition

Translation Support

5/13/2025

Translation Support

Workspace Desktop Edition

This page summarizes translation support for 8.5.x releases of Workspace Desktop Edition for which translation to one or more languages is provided using Language Packs. Release numbers indicate generally available releases, unless **HF** is noted for a Hot Fix release. For a complete list of 8.5.x releases, see Available Releases.

Product translation is limited to contents of this product at the time of translation. Display data coming from other products might appear in English. Display data related to recently introduced functionality in this product might also appear in English.

An asterisk (*) next to a release number of a Language Pack indicates that special considerations for this release are described in the Internationalization Issues section in Known Issues and Recommendations.

Release 8.5.1 Translation Support

The following table indicates translation support for particular 8.5.1 releases of Workspace Desktop Edition.

Language	English (US) Release																						8.5.105.14 HF	8.5.100.05
	8.5.144.05	8.5.144.00	8.5.130.05	8.5.127.06	8.5.122.05	8.5.118.10	8.5.116.11	8.5.115.10	8.5.114.00	8.5.113.00	8.5.112.10	8.5.112.11	8.5.110.10	8.5.109.00	8.5.108.00	8.5.106.01	8.5.100.01							
Arabic (Saudi Arabia)	8.5.144.00 UPDATED																						Not Available	8.5.100.01
Chinese (Simplified)	8.5.144.00 UPDATED																						Not Available	8.5.100.00
Chinese (Traditional)	8.5.144.00 UPDATED																					8.5.106.02	Not Available	Not Available
French (Canada)	8.5.144.00 UPDATED																						8.5.100.00 Not Available	
French (France)	8.5.144.00 UPDATED																8.5.108.00 8.5.106.01	8.5.100.03 Not Available	8.5.100.01 8.5.100.02*					
German (Germany)	8.5.144.00 UPDATED																8.5.106.00	Not Available	8.5.100.01 8.5.100.02*					
Italian	8.5.144.00 UPDATED																8.5.106.00	Not Available	8.5.100.01					

Language																		
Japanese	8.5.144.00 UPDATED	8.5.13	30.50	26.50	22.50	18.50	16.51	15.50	14.50	13.50	12.50	11.52	18.50	09.50	08.50	06.01	Not Available	8.5.100.00
Korean	8.5.144.00 UPDATED	8.5.13	30.50	26.50	22.50	18.50	16.51	15.50	14.50	13.50	12.51	18.52	18.50	09.50	08.50	06.00	Not Available	8.5.100.00
Polish	8.5.144.00 UPDATED	8.5.13	30.50	26.50	22.50	18.50	16.51	15.50	14.50	13.50	12.50	18.52	18.50	09.50	08.50	06.00	Not Available	8.5.100.02
Portuguese (Brazil)	8.5.144.00 UPDATED	8.5.12	26.50	22.50	18.50	16.52	18.50	14.50	13.50	12.51	18.51	18.50	09.51	08.50	06.00	Not Available	8.5.100.01 8.5.100.02*
Russian	8.5.144.01 UPDATED	8.5.13	30.50	26.50	22.50	18.50	16.52	15.50	14.51	13.50	12.51	18.53	18.50	09.50	08.50	06.00	Not Available	8.5.100.04
Spanish (Latin America, Mexico)	8.5.144.00 UPDATED	8.5.13	30.50	26.50	22.50	18.50	16.51	15.50	14.50	13.50	12.50	18.52	18.50	09.50	08.50	06.00	Not Available	8.5.100.01 8.5.100.02*
Turkish	8.5.144.00 UPDATED	8.5.13	30.50	26.51	22.50	18.50	16.51	15.50	14.50	13.50	12.51	18.52	18.50	09.50	08.50	06.00	Not Available	8.5.100.02

Release 8.5.0 Translation Support

Translation is not supported for 8.5.0 releases of Workspace Desktop Edition.