GENESYS™

Workspace Desktop Edition

8.5.161.03

12/20/2025

8.5.161.03

Workspace Desktop Edition Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/28/24	Update						X

Contents

What's New

This release contains the following new features and enhancements:

- Workspace Desktop Edition (WDE) now supports Windows Server 2022. For more detailed information about the other supported operating environments, see the Workspace Desktop Edition page in the *Genesys Supported Operating Environment Reference Guide*. (IW-18021)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workspace Desktop Edition

Genesys Products

List of Release Notes

Resolved Issues

This release contains the following resolved issues:

Hotkeys configured with an empty value no longer generate an error in Workspace logs. (IW-18096)

WDE no longer becomes unresponsive when it receives a chat message containing a file referenced with the special character LRM in its path. (IW-18088)

The communication between WDE and Configuration Server (or Configuration Server Proxy) has been improved to optimize the processing and transport of large amounts of configuration objects. (IW-18086)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.161.03.