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## Workspace Desktop Edition

8.5.161.03

12/20/2025

# 8.5.161.03

## Workspace Desktop Edition Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/28/24	Update						X

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## What's New

This release contains the following new features and enhancements:

- Workspace Desktop Edition (WDE) now supports Windows Server 2022. For more detailed information about the other supported operating environments, see the [Workspace Desktop Edition](#) page in the *Genesys Supported Operating Environment Reference Guide*. (IW-18021)

## Resolved Issues

This release contains the following resolved issues:

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Hotkeys configured with an empty value no longer generate an error in Workspace logs. (IW-18096)

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WDE no longer becomes unresponsive when it receives a chat message containing a file referenced with the special character LRM in its path. (IW-18088)

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The communication between WDE and Configuration Server (or Configuration Server Proxy) has been improved to optimize the processing and transport of large amounts of configuration objects. (IW-18086)

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.161.03.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Workspace Desktop Edition](#)

### Genesys Products

[List of Release Notes](#)