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Workspace Desktop Edition

8.5.157.03

12/24/2025

8.5.157.03

Workspace Desktop Edition Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/31/23	Update						X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

Interaction Queue objects that use an underscore (_) in their display text in the **My Interaction Queues** interface are now displayed correctly.(IW-17866)

The HTML Email editor now retains the ALT attributes specified as part of IMG tags in the standard responses inserted by agents. (IW-17854)

The Callback interaction view is now displayed correctly when Workspace is running in High Contrast theme. (IW-17824)

Product Documentation

[Workspace Desktop Edition](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.157.03.