



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Workspace Desktop Edition

8.5.126.08

12/23/2025

# 8.5.126.08

## Workspace Desktop Edition Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/19/20	Hot Fix					X

### Contents

- **1 8.5.126.08**
  - 1.1 Helpful Links
  - 1.2 What's New
  - 1.3 Resolved Issues
  - 1.4 Upgrade Notes

## What's New

This release contains the following new features and enhancements:

- In environments where the value of the `login.voice.prompt-dn-less-phone-number` option is set to **true**, enabling agents to specify their external phone number at login, the new **`interaction-workspace\login.voice.restore-dn-less-phone-number-on-logout`** option has been introduced to control DN updates when agents log out. The default value is **true**. Setting this new option to **false** reduces the load on SIP Server and Configuration Server in the Genesys back end. See [Configuration and administration by using options and annexes](#) for information about configuring Workspace options. (IW-16634)

## Resolved Issues

This release contains no resolved issues.

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.126.08.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

#### [Workspace Desktop Edition](#)

### Genesys Products

#### [List of Release Notes](#)