GENESYS™

Workspace Desktop Edition

8.5.126.08

12/23/2025

8.5.126.08

Workspace Desktop Edition Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/19/20	Hot Fix					X

Contents

What's New

This release contains the following new features and enhancements:

- In environments where the value of the login.voice.prompt-dn-less-phone-number option is set to **true**, enabling agents to specify their external phone number at login, the new **interaction-workspace\login.voice.restore-dn-less-phone-number-on-logout** option has been introduced to control DN updates when agents log out. The default value is **true**. Setting this new option to **false** reduces the load on SIP Server and Configuration Server in the Genesys back end. See Configuration and administration by using options and annexes for information about configuring Workspace options. (IW-16634)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.126.08.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workspace Desktop Edition

Genesys Products

List of Release Notes