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Workspace Desktop Edition

8.5.105.14

5/13/2025

8.5.105.14

Workspace Desktop Edition Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/26/15	Hot Fix					X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

The callback time of the outbound record is now correctly taken into account when the outbound record is rescheduled after the call with the contact is ended. Previously in this scenario, the default reschedule time was added instead of the time that the agent entered. (IW-10836)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workspace Desktop Edition](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.105.14.