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# Stat Server

8.5.104.22

12/22/2025

# 8.5.104.22

## Stat Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/17/16	General		X	X	X	X

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## What's New

This release contains the following new features and enhancements:

- Stat Server supports new Routable and NotRoutable actions on an agent or place.
- New DistinguishBy feature is introduced.
- Stat Server supports new ApplyFilterAtActionEndOnly stat type option.
- Stat Server supports new ExternalServiceRequested and ExternalServiceResponded actions for Tenants.
- Stat Server supports new ActorType and RequestEnvelope System attributes on selected actions.
- Stat Server logs stat type definitions on the Init:6 debug log level.
- Stat Server provides the DN name attribute (if applicable) in the GCTI\_INTERACTION\_MESSAGE\_RECEIVED LMS message.
- Messages, associated with opening a statistic, are logged at Client:4 instead of Client:5.
- The following new configuration options are added in the statserver section:
  - `consult-acw-mode`
  - `suppress-user-data`

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Stat Server, Real-Time Metrics Engine](#)

### Genesys Products

[List of Release Notes](#)

## Resolved Issues

This release contains the following resolved issues:

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Stat Server now correctly reports extension DN status as NotMonitored after receiving EventRegistered T-Event on that DN with status=128 in Extensions. (SS-7033)

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Stat Server now correctly reports timestamps in the CurrentTargetState statistic after changing the system time on the machine, where Stat Server is running. (SS-7028)

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Stat Server no longer stops trying to connect to Configuration Server in some scenarios associated with the network instability. (SS-7026)

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Stat Server now recognizes the [log]/time-format option. (SS-6970)

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Stat Server no longer terminates unexpectedly after several consequent unsuccessful attempts to restore a session with Configuration Server. (SS-6964)

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Opening of Java statistics has been sped up. (SS-6931)

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Stat Server now correctly accounts for possible database case-sensitivity, when writing into LOGIN table. (SS-6924)

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Stat Server no longer enters into an infinite loop when the Skill(<name>) is added to an empty regular agent group, the <name> skill exists, and there is at least one agent with a non-zero level of the <name> skill. (SS-6923)

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Log throttling changes are now processed correctly. (SS-6914)

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Stat Server no longer loses the database connection while trying to write to a database during reconnecting to Configuration Server or shutdown. (SS-6902)

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Stat Server now correctly associates call type with the CallOnHold action in scenarios when the EventHeld event comes after the EventDialing event. (SS-6869)

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Stat Server now consistently reports the statistics with Category=CurrentAverageTime for different notification modes, when the MediaType=email filter is used. (SS-6835)

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Stat Server no longer terminates unexpectedly in rare circumstances, associated with the garbage-collection for GroupBy statistics. (SS-6794)

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Stat Server no longer terminates unexpectedly in scenarios associated with duplicate place objects. It now ignores a newly added place if it duplicates an existing place, and prints the new LMS message:

```
10068|STANDARD|GCTI_SS_NAME_UNIQUENESS_VIOLATION|Name uniqueness violation for %s  
'%s' (tenant '%s') (old dbid=%d, new dbid=%d)
```

(SS-6790)

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.104.22.