



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Recording Processor Script

8.5.500.11

12/19/2025

8.5.500.11

Recording Processor Script Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
05/10/24	General			X			X

Contents

- **1 8.5.500.11**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release contains the following new features and enhancements:

- Support for Red Hat Enterprise Linux 7 with Python3 Recording Processor Script. See the [Genesys Interaction Recording](#) page in the [Genesys Supported Operating Environment Reference](#) for more detailed information and a list of all supported operating systems.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording](#)

[Genesys Products](#)

[List of Release Notes](#)

Important

- This release (8.5.500.11) is the final version of **Recording Processor Script that supports RHEL 7**. For any questions, contact Genesys Product Support.
- Python 3.11.5 must be compiled with OpenSSL 1.1.1 in RHEL 7.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.500.11.