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Recording Processor Script

8.5.500.06

12/22/2025

8.5.500.06

Recording Processor Script Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/27/24	General			X			X

Important

This release of Recording Processor Script is supported only on Windows Server 2019 and Red Hat Enterprise Linux 8.

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What's New

This release contains the following new features and enhancements:

- Recording Processor Script has been upgraded from Python 2 to Python 3.11.5. The Python version upgrade also includes a new set of third-party libraries and updates to the existing third-party libraries. (GIR-33024)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording](#)

[Genesys Products](#)

[List of Release Notes](#)

Important

Recording Processor Script Legacy (based on Python 2) has been discontinued as of March 31, 2024.

- RPS now supports OpenSSL 1.1.1. (GIR-33435)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

Check if there is any mismatch in the dbserver host name configured in RPS and CME, and if needed, update the dbserver_host name in RPS as per the dbserver hosts in CME (host and domain name must be valid).