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Recording Processor Script

8.5.091.25

12/20/2025

8.5.091.25

Recording Processor Script Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/19/20	General	Under Shipping Control		X		X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

For call scenarios that are missing After Call Work (ACW) data, you can use the following options to address this issue:

- **check_agent_prev_state**
- **post_acw_delay**

For more information about these options, see [GIR Options](#).

(GIR-29833, GIR-29705)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording](#)

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.091.25.