

GENESYS

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Recording Processor Script

8.5.091.23

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Recording Processor Script Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
04/24/20	General	Under Shipping Control		X		X

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What's New

This release includes only resolved issues.

This release contains the following resolved issue:

• This version was first released as a Hot Fix on 01/06/2020.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Interaction Recording

Genesys Products

List of Release Notes

The Recording Processor Script (RPS) now correctly collects After Call Work (ACW) data during call transfers. Previously, during certain call transfer scenarios, the RPS would not collect this data. (GIR-28446)

Upgrade Notes

Resolved Issues

No special procedure is required to upgrade to release 8.5.091.23.