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Recording Processor Script

8.5.080.07

12/23/2025

8.5.080.07

Recording Processor Script Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/14/17	General	Under Shipping Control		X		X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

The Recording Processor Script (RPS) no longer attempts to reconnect to Configuration Server if it has failed to write to the standard output destination. (GIR-12872)

The Recording Processor Script (RPS) now supports an ICON DB column name with uppercase letters. Previously, the Disposition Code was lost during the After Call Work (ACW) state when the ICON DB column name contained uppercase letters and an Oracle database was used. (GIR-12310)

Product Documentation

[Genesys Interaction Recording](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.080.07.