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Recording Processor Script

8.5.065.81

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Recording Processor Script Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/20/16	General	Under Shipping Control		X		X

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What's New

This release contains the following new features and enhancements:

- The Recording Processor Script (RPS) now supports passing passwords via environment variables to avoid storing them as plain text in the configuration file.

Resolved Issues

This release contains the following resolved issues:

The Recording Processor Script (RPS) default configuration file now filters out the WWE attached data. (GIR-8837)

The script that recovers failed recordings from MCP machines no longer throws an error when attempting an HTTPS connection with the Recording Processor Script (RPS) and WebDAV. (GIR-8451)

The Recording Processor Script (RPS) no longer throws an exception if the agent's details contain special characters. (GIR-8159)

The Recording Processor Script (RPS) now works as expected if an Agent Login ID contains a special character within the recording agent information or agent hierarchy.

For example,

- Single quote character - "'"
- Backslash character - "\"
- Any non-English international alpha characters: for example, â, ö, and so on.

(GIR-8157)

The Recording Processor Script (RPS) is now able to resolve the Agent Login ID correctly if it contains special characters. Previously, if a special character was part of the ID, RPS was unable to map the ID correctly. (GIR-4272)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording—Voice Edition](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.065.81.