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Recording Processor Script

8.5.002.01

12/19/2025

8.5.002.01

Recording Processor Script Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/15/15	Hot Fix					X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Call stitching now works correctly in multi-switch transfer scenarios. Previously, in certain multi-switch transfer scenarios, when a call was transferred back to a previously used switch for a second time, some call segments were not searchable as part of the same call interaction. (GIR-417, GIR-1698)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.002.01.