

GENESYS

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Recording Processor Script

8.5.001.02

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Recording Processor Script Release Notes

Releas Date		Restrictions	AIX	Linux	Solaris	Windows
04/15/15	General	Under Shipping Control		X		X

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What's New

Resolved Issues

This release contains the following new features and enhancements:

 Support for a single ICON Database configured to service multiple sites.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Interaction Recording

Genesys Products

List of Release Notes

This release contains the following resolved issues:

Recording Processor Script now starts faster when connecting to a Configuration Server with more than 2000 objects configured. Previously, in this scenario, Recording Processor Script would take up to an hour to start, causing unresponsive hosts. (GIR-1569)

The Recording Processor Script can now filter attached data to handle unique ORS cluster keys with new option attached_data_filter. Previously, the default Attached Data filter tried to remove ORS related keys, but the original filter did not catch all of them. (GIR-1506)

When the Recording Processor Script fails to post to Web Services, the error message now contains the incorrect URI. (GIR-1408)

Recording Processor Script now exits with an exception message when unable to acquire a port. Previously in this scenario, the Recording Processor Script would start without warning or error messages, causing confusing behavior. (GIR-1407)

The Recording Processor Script now generates non-repeating log file names. Previously, a limited number of file names were generated. (GIR-1359)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.001.02.