

GENESYS

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Recording Processor Script

8.5.000.32

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Recording Processor Script Release Notes

Release Date	Release Type	Restrictions AIX	HP-UX PA	HP-UX IPF	Linux	Solaris	Windows
02/27/15	Hot Fix				Χ		Χ

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New in This Release

This is a hot fix for this product. This section describes new features that were introduced in this release of Recording Processor Script.

• The Recording Processor can now filter attached data to handle unique ORS cluster key, with the following new option:

Section: filter

Option Name: attached_data_filter Default Value: ^ORSI:ORS_CLUSTER Valid Values: A valid regular expression

Takes effect: Upon restart

Specifies how to filter the attached data. For example, the ^ORSI:ORS_CLUSTER value filters out all data keys that start with

'ORSI:ORS CLUSTER'.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Interaction Recording

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List of Release Notes

 Recording Processor can now determine the number of additional log files saved, with the following option:

Section: logfile

Option Name: log_backup_count

Default Value: 5

Valid Values: Any integer Takes effect: Upon restart

Specifies the additional number of log files to keep. If set to 0, no additional log files are saved.

Corrections and Modifications

This release contains the following corrections and modifications:

The Recording Processor script now creates a Log folder for the default log files upon installation. (GIR-444)

If the Recording Process starts when Web Services is down, the Recording Processor does not startup if read_cc is enabled. (GIR-1289)