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## Recording Cloud Backup Service

8.5.241.13

# 8.5.241.13

## Recording Cloud Backup Service Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/14/16	Hot Fix			X		X

### Contents

- [1 8.5.241.13](#)
  - [1.1 Helpful Links](#)
  - [1.2 What's New](#)
  - [1.3 Resolved Issues](#)
  - [1.4 Upgrade Notes](#)

## What's New

This release includes only resolved issues.

## Resolved Issues

This release contains the following resolved issues:

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Recording Cloud Backup Service (RCBS) now supports the **shardBy** parameter, to resolve deep pagination. This parameter allows the user to instruct RCBS to query recordings in a smaller window at a time, within the minAge and maxAge range. The default value is "1" (day). Previously, if a user specified an exceptionally long range using the minAge and maxAge values, RCBS would send the complete range all at once to GWS, causing GWS to occasionally timeout and return an empty result due to an elastic search deep pagination issue. (GIR-6429)

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Genesys Interaction Recording—Voice Edition](#)

### Genesys Products

[List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.241.13.