Genesys Pulse

8.5.103.05

12/20/2025

8.5.103.05

Genesys Pulse Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
02/09/16	Hot Fix			X		X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Genesys Pulse now properly displays the Objects and Statistics selection screen in the Chrome browser version 48 and higher. (WBRT-6686)

Genesys Pulse now enables you to log in to GAX and see screens as expected.

Important! To successfully upgrade from release 8.5.103.0x, you must delete all the following files if they exist in either the `<GAX dir>/plug-ins` or `<GAX dir>/webapp/WEB-INF/lib` folders:

- jackson-annotations-2.6.0.jar
- jackson-core-2.6.0.jar
- jackson-databind-2.6.0.jar

Previously in releases 8.5.103.0x, GAX screens might not appear or be incomplete. In rare cases, Genesys Pulse might have prevented you from logging in to GAX. (WBRT-6680, WBRT-6659)

In Firefox, after you delete a widget, other widget content now remains. Previously, the content might disappear. (WBRT-6297)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Pulse

Genesys Products

List of Release Notes

Upgrade Notes

Refer to the Deployment Procedure for this release to deploy the installation package within your environment.

Supported Languages

See Release 8.5.1 Translation Support.