GENESYS™

Genesys Pulse

8.5.102.03

5/11/2025

8.5.102.03

Genesys Pulse Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/29/15	General			X		X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

After you upgrade to Genesys Pulse 8.5.102.03, Genesys Pulse now displays all templates with statistics during the statistics step in the widget wizard. Previously after you upgraded to Genesys Pulse 8.5.102.02, some custom templates might have shown an empty list on the statistic selection screen of the wizard. (WBRT-5672)

Genesys Pulse now preserves the sorting order in the Grid widget after you reload the dashboard. Previously, the sorting order reloaded as ascending. (WBRT-5650)

The help link now correctly opens the Genesys Pulse help. Previously, the link incorrectly opened the documentation landing page. (WBRT-5650)

Column sizes in the grid on some GAX screens (like Persons) are now correct after your perform edits on a widget. Previously, after your performed an edit of a Genesys Pulse widget, the size of Name column on subsequent GAX screens was sometimes too small. (WBRT-5645)

Genesys Pulse now applies changes to templates immediately without requiring that you close the wizard dialog. Previously, you might sometimes have seen the previous version of a template if you updated the template while creating a new widget. (WBRT-5643)

The Grid widget performance while loading and updating data is now improved. Previously, the dashboard might have momentarily frozen or the scrolling might have slowed. (WBRT-5615)

Upgrade Notes

Refer to the Deployment Procedure for this release to deploy the installation package within your

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Pulse

Genesys Products

List of Release Notes

environment.

Supported Languages

See Release 8.5.1 Translation Support.