Genesys Pulse

8.5.000.18

12/20/2025

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Genesys Pulse Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/12/15	Hot Fix			X		X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Browser performance is now improved for users that leave Genesys Pulse open for long periods of time, due to the following updates:

- Line charts now show historical data with following density:

    - 20 minutes for the last 24-hour interval

    - 5 minutes for the last hour interval

    - One minute for the last 15-minute interval

- Genesys Pulse now limits the number of objects shown on a Line chart to 10.

Previously, Genesys Pulse might have been unresponsive or the browser might crash. (WBRT-5153)

Genesys Pulse now limits the number of objects shown in the List widget to 100, which improves performance including scrolling and resizing. (WBRT-5145)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Pulse

Genesys Products

List of Release Notes

Upgrade Notes

Refer to the Deployment Procedure for this release to deploy the installation package within your environment.

Supported Languages

See Release 8.5.1 Translation Support.