Genesys Pulse Collector

8.5.101.04

12/19/2025

8.5.101.04

Genesys Pulse Collector Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/11/15	General			X		X

Contents

What's New

This release contains only resolved issues.

Resolved Issues

Both Genesys Pulse Collector and GAX must be installed on the same host. Genesys does not support deploying components of Genesys Pulse onto different hosts and using shared folders for transferring snapshots. If you use Genesys Pulse Collector Cluster configuration, you must configure the WebDav server to share the snapshot across nodes. (WBRT-5438)

Genesys Pulse Collector no longer exits unexpectedly when all the options are removed from the Collector application in configuration while Collector is still running. (WBRT-5391)

Genesys Pulse Collector no longer hangs when you stop it through SCS or by using `Ctrl+C`. (WBRT-5377)

Genesys Pulse Collector now correctly requests statistics of `CurrentState`, `CurrentTargetState`, and `CurrentStateReasons` categories. (WBRT-5328)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Pulse Collector

Genesys Products

List of Release Notes

Upgrade Notes

Refer to the Deployment Procedure for this release to deploy the installation package within your environment.

Supported Languages

See Release 8.5.1 Translation Support.