GENESYS™

Interaction Server

8.5.110.11

12/21/2025

8.5.110.11

Interaction Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
08/16/18	Hot Fix					X

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> **Important**
>
> This release is intended only for customers using a Windows operating system that is not supported by Interaction Server 8.5.2 and later releases. See the eServices page in the *Genesys Supported Operating Environment Reference Guide* for a list of supported operating systems and other information. All other customers must use Interaction Server 8.5.201.10 or later.

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issue:

Interaction Server now correctly calculates current statistics at startup. Previously, if the environment contained a large number of interaction queues, DB Server sent statistic information in multiple batches, which could cause Interaction Server to report incorrect statistics when interactions were later removed from some queues. (IXN-4251, IXN-4043)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.110.11.