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## Interaction Server

8.5.000.10

12/17/2025

# 8.5.000.10

## Interaction Server Release Notes

Release Date	Release Type	Restrictions	AIX	HP-UX PA	HP-UX IPF	Linux	Solaris	Windows
08/21/14	General		X			X	X	X

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## New in This Release

There are no restrictions for this release. This section describes new features that were introduced in this release of Interaction Server.

- Interaction Server can now cancel conferences and transfers. When it does this, it also sends EventRevoked to the invited party. (ESR-7741)
- The single Interaction Server in a multi-tenant environment now distributes events only to reporting clients that belong to the same tenant. (ESR-7704)
- This release supports MS SQL Server 2012. (ESR-7682)
- This release supports Oracle 12c. (ESR-7680)
- This release supports Windows Server 2012 Hyper-V. (ESR-7673)
- This release supports Windows Server 2012 64-bit native. (ESR-7672)

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

#### [eServices](#)

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## Corrections and Modifications

This release also includes the following corrections or modifications:

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Routing now consistently proceeds when (a) Interaction Server and Universal Routing Server (URS) have a slow connection, and (b) a backup URS is also present. Previously, in rare instances of this scenario, routing would stop. (ESR-8235)

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Interaction Server now correctly tracks dynamic changes in the list of applications included in the Connection Tab of the configuration object of type Application Cluster. (ESR-7742)

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