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# Genesys Cloud API Driver for Twitter

8.5.200.17

12/22/2025

8.5.200.17

## Genesys Cloud API Driver for Twitter Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/17/16	General		X	X	X	X

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## What's New

This is the first release of Genesys Cloud API Driver for Twitter. It includes the following features:

- Support for the following operating systems. See the [Supported Operating Environment: eServices](#) page for more detailed information and a list of all supported operating systems.
  - Red Hat Linux AP 64-bit x86 6 and 7

## Resolved Issues

This release contains the following resolved issues:

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The Driver no longer loses its connection to Genesys Social Analytics during switchover between primary and backup servers. (SMD-2891)

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[eServices](#)

### Genesys Products

[List of Release Notes](#)

## Upgrade Notes

To deploy release 8.5.200.17, you must accept the terms linked below.

## Legal Terms for Social Engagement 8.5.2

### Important

If you have not already done so, please read and accept these terms to deploy Genesys Cloud API Driver for Twitter.