GENESYS™

Genesys Cloud API Driver for Twitter

8.5.200.17

12/22/2025

8.5.200.17

Genesys Cloud API Driver for Twitter Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/17/16	General		X	X	X	X

Contents

What's New

This is the first release of Genesys Cloud API Driver for Twitter. It includes the following features:

- Support for the following operating systems. See the Supported Operating Environment: eServices page for more detailed information and a list of all supported operating systems.
    - Red Hat Linux AP 64-bit x86 6 and 7

Resolved Issues

This release contains the following resolved issues:

The Driver no longer loses its connection to Genesys Social Analytics during switchover between primary and backup servers. (SMD-2891)

Upgrade Notes

To deploy release 8.5.200.17, you must accept the terms linked below.

Legal Terms for Social Engagement 8.5.2

> #### Important
> If you have not already done so, please read and accept these terms to deploy Genesys Cloud API Driver for Twitter.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

eServices

Genesys Products

List of Release Notes