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Genesys Cloud API Driver for Facebook

8.5.404.15

12/22/2025

8.5.404.15

Genesys Cloud API Driver for Facebook Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/27/17	General		X	X	X	X

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What's New

This release contains the following new features and enhancements:

- Beginning this release, Genesys Cloud API Driver for Facebook supports TLS v1.2 by default. To make this change work, the following line has to be added to JavaServerStarter.ini file:
`Dhttps.protocols=TLSv1.2`
Social Messaging Server must then be restarted in order to apply this change.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

eServices

Genesys Products

[List of Release Notes](#)

Resolved Issues

This release contains the following resolved issues:

The Facebook Driver channel configuration flag `x-use-for-wwe-only = true` should be used when the client is Workspace Web Edition only. When the flag is missing, it is read as `x-use-for-wwe-only = false`. (SMD-4123)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.404.15.

Note: Social Messaging Server must be restarted after installing new driver in order to apply changes.