

GENESYS

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E-mail Server

8.5.211.09

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E-mail Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/25/24	Update			X			X

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What's New

This release contains the following new features and enhancements:

- Email MIME header Sender has been added to the interaction's user data as a header Header_Sender. (ESR-16221)
- ESJ now allows to specify a destination folder to move read emails using the new option, processed-items-folder-name. The option is effective only for the following protocols: IMAP, GRAPH, and EWS. (ESR-16471)
- The maximum-msg-number option default value has changed to 100. When using the GRAPH protocol, the maximum number has a hard limit of 100 even if the option value is higher. (ESR-16232)
- Third-party libraries have been updated with the latest versions in accordance with our security policies and best practices. (ESR-16327)
- Starting from version 8.5.211.09, ESJ:
 - does not support Windows Server 2012
 - supports Red Hat Enterprise Linux 9

See the eServices page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems. (ESR-16475)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Engage Email

Genesys Products

List of Release Notes

Resolved Issues

This release contains the following resolved issues:

E-mail Server Java now correctly initializes the connection to the Message Server if the network logger is configured. Previously, with the default configuration, ESJ was reconnected to the Message Server every hour. (ESR-16447)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.211.09.

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