

GENESYS

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E-mail Server

8.5.209.05

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E-mail Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/19/23	Update			X			X

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E-mail Server 2

What's New

This release contains the following new features and enhancements:

- E-mail Server Java (ESJ) now supports OpenJDK 17. See the
 Prerequisites section on the eServices page in the Genesys
 Supported Operating Environment Reference Guide for more
 detailed information and a list of all prerequisites. (ESR-16141)
- Third-party libraries have been updated with the latest versions in accordance with our security policies and best practices. (ESR-16151)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Engage Email

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List of Release Notes

Resolved Issues

This release contains the following resolved issues:

ESJ now correctly processes the CreateWebEmailIn request (exposed via GMS public API) with more than one attachment with the same filename. Previously, ESJ discarded attachments with the same filename when creating an email interaction. (ESR-16160)

ESJ now correctly handles mail thread for outbound emails in customer reply scenarios for the GRAPH protocol (in the section, **smtp-client**). (ESR-16173)

Debug messages are no longer written to the logs if the verbose level is set to trace. (ESR-16154)

ESJ now correctly encodes filenames in attachments. A new option, **outbound-msg-encode-attachment-filename**, has been introduced. If the option value is true, attachment filenames in outbound messages are encoded into a mail-safe format that conforms to RFC 2047. (ESR-16128)

ESJ now supports the **service-account** option for EWS protocol. To configure a service account, use the option **service-account** in the **pop-client** section. (ESR-16012)

E-mail Server 3

Upgrade Notes

No special procedure is required to upgrade to release 8.5.209.05.

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