



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Chat Server

8.5.108.03

12/20/2025

8.5.108.03

Chat Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/03/17	General		X	X	X	X

Contents

- **1 8.5.108.03**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release contains the following new features and enhancements:

- Chat Server now supports push notifications about session activity via flex protocol, which is required by GMS for CometD support.
- Chat Server now provides the ability to send a direct message in a chat conference and/or coaching mode. For example, in a conference with 3 agents, an agent can send a direct message to another agent, and this message will not be visible to the third agent.

Resolved Issues

This release contains the following resolved issues:

Chat Server now correctly processes the closing of chat sessions when an ESP message is received during a chat session closure. Previously, in certain environments, chat interactions might get stuck looping after upgrading to chat server 8.5.x from 8.1.x. (ESR-12822)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Chat Server](#)

[Genesys Products](#)

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.108.03.