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## Chat Server

8.5.103.22

12/22/2025

# 8.5.103.22

## Chat Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/06/16	General		X	X	X	X

## Contents

- **1 8.5.103.22**
  - 1.1 Helpful Links
  - 1.2 What's New
  - 1.3 Resolved Issues
  - 1.4 Upgrade Notes

## What's New

This release contains the following new features and enhancements:

- Improved Chat Server performance by implementing advanced techniques for processing XML content replies.
- In Chat Server the personally identifiable information (PII) configuration can now be read from UCS, where it must be specified by the Privacy Manager (GAX plugin). This expands the currently available ability of the Chat Server configuration to mask sensitive data. See the Chat Server Administration Guide for more information. **Note:** UCS 8.5.200.08 or later is required.
- Chat Server now publishes Key Performance Indicator (KPI) counters about the server performance through the HTTP API interface. See the Chat Server Administration Guide for more information.
- Chat Server now prints application configurations in the header of log files to assist with troubleshooting.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

#### [Chat Server](#)

### Genesys Products

#### [List of Release Notes](#)

## Resolved Issues

This release contains the following resolved issues:

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The ChatServer.xml template file now allows metadata importing. Previously, this file contained an error that blocked the import of metadata. (ESR-10934)

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.103.22.