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Local Control Agent

8.5.100.25

12/19/2025

8.5.100.25

Local Control Agent Release Notes

9.x Local Control Agent is part of 9.x starting in **8.5.100.22**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/08/18	General		X	X	X	X

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What's New

This release contains the following new features or enhancements:

- You can now specify the maximum time that can elapse between LCA sending an application mode change request to an application and the application responding to that request and making the change. If the application does not respond within that time, LCA sets the application to Unknown mode. To specify this time interval, use the new option **AppRespondTimeout**, in the new **[lca]** section of the LCA configuration file.

AppRespondTimeout

Default value: 20

Valid values: 1 to 60 seconds

Changes take effect: After restart of LCA

Specifies the time interval (in seconds) in which LCA expects a response to its switchover request to an application. If the application does not acknowledge the switchover request and make the mode change within this time, LCA puts the application in Unknown state.

Important

This feature is not valid if heartbeat is configured.

- When requested by Customer Care, debug functionality provided by the LCA debug options and corresponding environment variables can now also be configured on the LCA command line. Specifically:

Environment Variable	Configuration Option	Command-line Parameter
GCTI_CONN_DEBUG_ALL	x-conn-debug-all	-conn-debug-all
GCTI_CONN_DEBUG_OPEN	x-conn-debug-open	-conn-debug-open
GCTI_CONN_DEBUG_SECURITY	x-conn-debug-security	-conn-debug-security
GCTI_CONN_DEBUG_SELECT	x-conn-debug-select	-conn-debug-select
GCTI_CONN_DEBUG_TIMERS	x-conn-debug-timers	-conn-debug-timers
GCTI_CONN_DEBUG_WRITE	x-conn-debug-write	-conn-debug-write

For more information about these configuration options, refer to the Framework Configuration Options Reference Manual, available from [here](#).

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

Management Framework

Genesys Products

List of Release Notes

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.100.25.