

GENESYS

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Local Control Agent

8.5.100.09

8.5.100.09

Local Control Agent 8.5.x Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/09/15	General		Χ	Χ	Χ	X

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What's New

Helpful Links

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Important

This version of Local Control Agent was originally released as a Hot Fix on Windows platforms on August 6, 2015

This release contains the following new features and enhancements:

• Instructions for upgrading Local Control Agent to release 8.5 and later have been completely rewritten in a more concise and clearer manner. Refer to the *Framework Migration Guide*.

Resolved Issues

This release contains the following resolved issues:

Local Control Agent now handles the startup of an application more robustly when there is a delay in the response from the Application back to LCA. Previously, LCA sometimes restarted an application that was pending startup if the application failed to connect back to LCA for an extended period of time.

Recommendation: If you experience this issue, please review the Release Notes for the affected application to see if an updated version is available that reports its progress back to LCA promptly, thereby eliminating this situation completely.

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(MFWK-16729)

On the Windows platform, LCA sometimes did not respond to requests from Solution Control Server because LCA was waiting for a response to its Windows Management Instrumentation (WMI) query for performance data. Now, you can specify the time interval that LCA waits for the response to its WMI query. If the response is not received within this time period, LCA returns to responding to requests from Solution Control Server. Use the new option **wmiquery-timeout** to specify the duration of this time interval. Refer to the *Framework Configuration Options Reference Manual* for more information about this option.

Note: To reduce the WMI delay itself, rebuild the performance counter by issuing the following command on the system:

c:\Windows\system32\lodctr /r

(MFWK-15696)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.100.09.

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