Voice Platform Reporting Server

8.5.130.86

12/23/2025

8.5.130.86

Voice Platform Reporting Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/01/16	Hot Fix			X		X

Contents

What's New

This release includes only resolved issues.

Helpful Links

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> ### Important
> Reporting Server 8.5.130.86 has been tested with and supports Oracle 12c and Oracle 12c RAC database versions effective 24 May, 2017. To achieve best performance with Oracle 12c and Oracle 12 RAC databases, Genesys recommends to do the configuration settings described in the Upgrade Notes section.

Resolved Issues

This release contains the following resolved issues:

Reporting Server no longer displays a negative Duration value in a VAR Action report. (GVP-23360)

Reporting Server now supports configuring the transaction isolation level when initiating a connection to Microsoft SQL Server. A new configuration option manages this functionality.

hibernate.connection.isolation
Section: persistence
Valid Values: 1 (READ UNCOMMITTED), 2 (READ COMMITTED), 4(REPEATABLE READ), and 8 (SERIALIZABLE).
Default Value: 2
Takes effect: At start/restart

Configures the JDBC transaction isolation level for Microsoft SQL Server.
Note: DO NOT CHANGE this option unless formally advised by Genesys Customer Care or Genesys Engineering. (GVP-22357)

Upgrade Notes

If you are connecting Reporting Server to Oracle 12c or 12c RAC database versions, Genesys recommends you to do the below configuration settings.

Recommended settings for Linux platform

- persistence/rs.partitioning.partitions-per-day = 8
- messaging/activemq.useJmx = true
- cdr-storage-batch-size = 2500
- activemq.memoryUsageLimit = 4096mb
- JavaServerStarted.ini
- [JavaArgs]
- -Xms4096m –Xmx8192m

Recommended settings for Windows platform

- persistence/rs.partitioning.partitions-per-day = 8
- messaging/activemq.useJmx = true
- cdr-storage-batch-size = 2500
- activemq.memoryUsageLimit = 4096mb
- JavaServerStarted.ini
- [JavaArgs]
- –Xmx8192m