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Voice Platform Resource Manager

8.5.185.01

12/20/2025

8.5.185.01

Voice Platform Resource Manager Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/22/18	General			X		X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

Resource Manager (RM) no longer crashes during a race condition when receiving 200 OK response to INVITE and simultaneous re-transmission of INVITE over User Datagram Protocol (UDP) transport, after the INVITE transaction is abandoned. (GVP-35566)

RM now supports certificate and key file paths of up to 259 characters. Previously RM supported up to 128 characters only, which resulted in truncated file paths. (GVP-35477)

RM no longer supports SSLv2 for security reasons as per OpenSSL recommendation. (GVP-35331)

RM now supports the use of internal DNS cache to improve DNS response times. The configuration parameter **sip.enable_dns_cache**, under the sections [proxy], [subscription], and [monitor], enables internal DNS caching when set to true. This parameter is enabled by default. (GVP-35060)

RM does not raise an SNMP trap "Application / IVR Profile was not found" when:

- IVR Profile that is assigned to a DID group is removed
- A new DID group is created without assigning IVR Profile and DID in GAX

RM now raises the trap when a mapped IVR Profile is not found for a tenant. (GVP-35044)

RM now correctly assigns service tenants to Logical Resource Groups (LRGs) when tenants are added as dynamic updates to LRGs. (GVP-35028)

RM now supports LRG's dynamic update of the **preference** configuration parameter. Previously the dynamic update of the **preference** configuration parameter was not supported. (GVP-35023)

Product Documentation

[Genesys Voice Platform](#)

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RM raises an SNMP trap "Resource Status changed" when an RM-monitored resource (MCP) that is online goes offline. The log ID for the same got changed to 20148. (GVP-34549)

RM raises an SNMP trap "Resource port usage exceeded" if resource usage reaches available port limit. Previously RM raised an SNMP trap "A matching logical group for the specified service type was not defined" when resource usage exceeded the available port limit. (GVP-34548)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.185.01.