

# **GENESYS**

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# Voice Platform Resource Manager

8.5.175.95

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## Voice Platform Resource Manager Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/30/17	General			Χ		Χ

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#### What's New

This release contains the following new features and enhancements:

 Resource Manager (RM) now uses OpenSSL libraries version 1.0.2j. RM supports these versions of Transport Layer Security (TLS): TLSv1.2, TLSv1.1, and TLSv1; and these versions of Secure Sockets Layer (SSL): SSLv2, SSLv3, and SSLv23.

The following configuration options support the versions of TLS and SSL listed above:

- proxy.sip.transport.<n> type = (default is TLSv1\_2)
- registrar.sip.transport.<n> type = (default is TLSv1 2)
- monitor.sip.transport.<n> type = (default is TLSv1\_2)
- subscription.sip.transport.<n> type = (default is TLSv1 2)

#### Helpful Links

#### Releases Info

- List of 8.5.x Releases
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**Product Documentation** 

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**Note:** Please refer to the 8.5 Product Alerts before upgrading RM to this version.

- RM now checks the write permission of the directory in which the SQLite DB file will be created and does not start if the DB file fails to open.
- You can now override the policy setting for IVR recording by enabling a new configuration option **voicexml-recording-allowed** in the **[rm]** section of the Resource Manager application.
  - When set to true (the default), RM enables the IVR recording, provided the relevant tenant or IVR Profile policy options are also enabled appropriately.
  - When set to false, RM disables the IVR recording, although the relevant tenant or IVR Profile policy options are enabled.

### Resolved Issues

This release contains the following resolved issues:

RM no longer terminates abnormally when its recorder UserAgent receives the non-REGISTER SIP requests with wrong transports in the VIA header. (GVP-23525)

RM no longer enters into an unresponsive state when the Configuration Server switches from primary

to backup or vice-versa. (GVP-23454)

RM now clears the Call data properly for a recording call leg when the corresponding resource (recordingclient, recordingserver) goes offline. (GVP-23412)

RM now retries another MCP for a call within the Logical Resource Group when RM switches from the treatment service to use the MSML service. (GVP-23378)

When using SIP Secure, the RM no longer terminates abnormally. Also, the issue of calls getting dropped is now resolved. (GVP-23562)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.175.95.