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Voice Platform Resource Manager

8.5.160.74

12/22/2025

8.5.160.74

Voice Platform Resource Manager Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/16/16	General			X		X

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What's New

This release contains the following new features and enhancements:

- Support for the following operating systems. See the [Genesys Media Server](#) page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems.
 - CentOS Linux 7
 - Red Hat Enterprise Linux (RHEL) 7

Resolved Issues

This release contains the following resolved issues:

Resource Manager now properly generates the peak stats for outbound calls. Previously, RM incorrectly generated inbound peak stats for outbound calls. (GVP-23021)

Resource Manager now properly handles configuration updates to Logical Resource Groups (LRGs) when sending SIP OPTIONS to the resources configured under those LRGs. (GVP-23002)

Resource Manager no longer terminates when an INVITE is sent to Recording Server, and the resource was marked offline before the response for INVITE was received. (GVP-22936)

In an active-active Resource Manager configuration, each RM now properly checks the inter-node message from the other RM for the conference reserve parameter, and uses the correct value for incrementing/decrementing resource usage. (GVP-22930)

In an active-active Resource Manager configuration, each RM now properly deletes the inter-node communication timers that scheduled informing the chosen media resource to the other RM. (GVP-22929)

Resource Manager now sends SIP OPTIONS to each physical resource AOR, when the Monitoring Method is SIP OPTIONS even if the AORs are duplicated for the configured physical resources. Previously, RM randomly skipped sending OPTIONS to a few physical resources when AORs of those resources had duplicates. (GVP-22780)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Voice Platform](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.160.74.