

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Voice Platform Media Control Platform

8.5.170.71

8.5.170.71

Voice Platform Media Control Platform Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows	
09/27/16	General			X		X	

Contents

- 18.5.170.71
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release contains the following new features and enhancements:

• Media Control Platform supports TCP keep-alive functionality.

Manage *Keep Alive* functionality with these configuration options, all in the Media Control Platform application:

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

enabletcpkeepalive

Section: fm

Valid values: 0 or 1

Default value: 1

Takes effect: At start or restart

Product Documentation

Genesys Voice Platform

Genesys Products

List of Release Notes

Set to 1 to enable sending TCP keepalive probes. Manage the delay and frequency of these probes with the **tcpkeepaliveidle** and **tcpkeepaliveinterval** configuration options, described below.

tcpkeepaliveidle

Section: fm

Valid values: any non-negative integer

Default value: 60

Takes effect: At start or restart

Sets the number of seconds that libcurl will wait while the connection is idle, before sending keepalive probes.

tcpkeepaliveinterval

Section: fm

Valid values: any non-negative integer

Default value: 60

Takes effect: At start/restart

Sets the number of seconds that libcurl will wait for an answer after sending a keepalive probe, before sending another probe.

- To support IVR Recording, Media Control Platform honors these recording Request URI parameters when executing VoiceXML applications: **start**, **stop**, **pause**, and **resume**. Previously for recording IVR, MCP supported only the **start** and **stop** parameters.
- Media Control Platform supports pass-through when caller and agent are using the same codecs and GIR recording is enabled. This parameter, new in release 8.5.170.71, configures pass-through:

conference.passthrough_enabled

Section: msml

Valid values: true, false

Default value: true

Takes effect: Immediately

(update through the setting

gvp.config.msml.conference.passthrough enabled within the

Request-URI parameters.)

Enables (and disables) pass-through.

These configuration parameters were modified to support pass-through:

record_otherdnhearstone

Section: conference

Valid values: 0 (No), 1 (Yes)

Default value: 1

Value required for pass though: 0

Takes effect: Immediately

Specifies whether the second conference participant hears the repeating tone that indicates the call is being recorded.

record_recorddnhearstone

Section: conference

Valid values: 0 (No), 1 (Yes)

Default value: 1

Value required for pass though: 0

Takes effect: Immediately

Specifies whether the first conference participant hears the repeating tone that indicates the call is being recorded.

Resolved Issues

This release contains the following resolved issues:

MCP no longer generates dupliate callid previously it generated duplicate callid when more than 1 instance of MCP in a host is started in the same moment. (GVP-23366)

Placing the tag <gvp:recorder> into the SIP INFO request for a conference creation is now mandatory to start a conference recording. Previously, Media Control Platform started a recording even when the <gvp:recorder> tag was not present, which caused a error. (GVP-23346)

Media Control Platform now correctly generates an ERROR message when a user tries to post a recorded file to Amazon s3 without the mandatory parameters **AWSAccessKeyId** and **AWSSecretAccessKey**. (GVP-23329)

Media Control Platform (MCP) now handles type-ahead DTMF during <record> tag execution without problems. (GVP-23289)

Media Control Platform no longer terminates when, while MCP attempts to fetch failed audio, an abortNotify message arrives before the fetch has completed. (GVP-23263)

Media Control Platform no longer terminates when a consultation transfer call is answered simultaneously with DTMF detection in the primary call, which is then followed by a transfer failure. (GVP-23211)

Media Control Platform no longer terminates when it finds capitalized schemes for http requests in VXML applications. (GVP-23141)

Media Control Platform no longer terminates when it finds an invalid media type configured in the <record> tag. (GVP-22945)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.170.71.