GENESYS™

Genesys Rules System Rules Authoring Tool

8.5.303.20

12/20/2025

8.5.303.20

Genesys Rules System Rules Authoring Tool Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
08/24/18	Hot Fix			X		X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Rule packages deployed at the Department or Process level now appear correctly in the Composer Business Rule block. Previously, when Composer invoked the API to fetch the list of rule packages in GRAT in order to display the list to the user, the API only returned the top-level packages. If the customer had packages defined at lower levels (nested solutions) those packages were ignored. (GRS-3290)

A problem that was causing the date format of outstanding deployments, package history and audit trail to display incorrectly in GMT instead of the appropriate local time has been corrected. (GRS-3289)

A problem displaying rules under business structure sub-nodes in GRAT that could previously occur after upgrading to newer versions of Tomcat (7.0.73+, 8.0.39+, 8.5.22+) has been corrected. This was caused by the prohibition of certain special characters by Tomcat's RFC check, which was introduced in the above versions. GRAT has been modified to work with these newer Tomcat versions correctly. (GRS-3263)

In some languages, messages that contain variable parts do not render correctly, if the message itself contains single quotes. This issue has been resolved in this version. (GRS-3261)

Calendar exceptions (holiday / time change) specified for the last particular day of the month (for example, the "Last Monday of May") are now processed correctly. Previously, some exceptions designated for the last week of the month were defaulting in error to the fifth week of the month, resulting in their not being assigned at all. (GRS-3230)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Rules System

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.303.20.