GENESYS™

Genesys Rules System Rules Authoring Tool

8.5.302.09

12/19/2025

8.5.302.09

Genesys Rules System Rules Authoring Tool Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/11/16	Hot Fix		X	X	X	X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

All fields in GRAT are now exported to Excel as text fields. Previously, numeric fields were exported as numeric cells in Excel, which caused problems with numbers containing more than 15 digits. Leading zeroes were also stripped. (GRS-2933)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.302.09.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Rules System

Genesys Products

List of Release Notes